

Call Features

Call Forwarding

- Busy - *68 Plus number, *81 to Cancel
- No Answer - *92 Plus Number, *91 to Cancel
- Unconditional - *72 Plus number, *73 to Cancel

Call Transfer

- Blind - *1 Message will play, then dial-tone, hang up original caller.
- Consultative - *2 Message will play, then dial-tone, enter the number (# speeds it up) you will then be talking to the new person, hang up and they will be connected.

Call Waiting

- Call waiting is on by default. Dial *70 will play "Enabled"
- Dial *70 again will set it to "Disabled"

Caller ID

- *83 will Enable/Disable the Caller ID block
- *82 plus the number will temporarily pass the Caller ID for that call.

Caller ID - Number Presentation

- *67 plus the number to block your Caller ID information from displaying for that call.

Conferencing

- Dial the first number and greet the first party. Press the hook flash button (or quickly tap the on-hook sensor on the phone). Hear a stutter dial tone (a series of beeps followed by another dialtone). Dial the second number and greet the second party Press the hook flash button again.

Do Not Disturb - *64 will Enable/Disable

- Note if DND is enabled, voicemail is disabled

Last Call Return - *69

Last Number Redial - *69 Option 1

Malicious Call Trace - *54 will initiate the call trace

Message Waiting - requires a phone that supports this feature.

- Message indicator light will light or flash when a voicemail has been received.

Music on Hold - requires a phone that supports this feature.

- Dialed party will hear music when placed on hold.

Speed Dialing

- Dial *75, two digit access code, then the number
- For example *750017122603182 will assign 00 to 1-712-260-3182

Voicemail Access

From your own phone - **Dial *123**

From an external phone - Dial 712-432-8199
or 712-338-7999

Enter your 10 digit mailbox number

Enter your password (default is 1793) and #

Voicemail Menu

1 Play messages

3 Advanced options

1 Reply

3 Envelope (hear time and phone number)

5 Send Message

- o **4 Play previous message**
- o **5 Repeat current message**
- o **6 Play next message**
- o **7 Delete current message**
- o **8 Forward message to a mailbox**
- o **9 Save message in a folder**

0 Save in new Messages

1 Save in old Messages

2 Save in Work Messages

3 Save in Family Messages

4 Save in Friends Messages

* Help; during msg playback: Rewind

Exit; during msg playback: Skip forward

2 Change folders

0 Switch to new Messages

1 Switch to old Messages

2 Switch to Work Messages

3 Switch to Family Messages

4 Switch to Friends Messages

3 Advanced Options

5 Send Message

1 Use Voicemail number

2 Use Voicemail Directory

0 Mailbox options

1 Record your unavailable message

2 Record your busy message

3 Record your name

4 Record your temporary message

1 Record your temporary message

2 Erase your temporary message

5 Change your password

* Return to the main menu

* **Help**

Exit